

**GCON4**

# UNIT4 ERP GLOBAL SUPPORT



# WHO WE ARE

GCON4 is an ISO 27001 certified, **Unit4 Elite Partner** and a **5-Star Raven Intelligence Implementation Partner**, trusted and recommended by many Unit4 users.

With a team of multi-lingual and experienced Unit4 ERP consultants and experts, GCON4 has successfully implemented and supported many Unit4 ERP (formerly known as Unit4 Business World / Agresso / UBW) clients globally, especially in the professional services and nonprofit sector.

GCON4 has offices in Spain, Colombia and Mexico.



# WHAT WE OFFER



## REQUIREMENTS MANAGEMENT

- Functional requirements support
- Technical requirements support
- Management console support



## ISSUES MANAGEMENT

- Functional issues
- Technical issues
- Management console issues
- Management of logged issues with Unit4



## SYSTEM TRAINING

- Training Support



## SYSTEM UPDATES

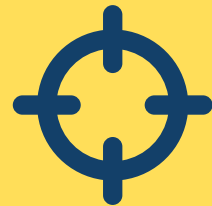
- Patch installation support

# BENEFITS



## REDUCED OVERHEAD COSTS

No more locking of internal resources for consistent support around the clock. Allows businesses to assign resources more effectively and efficiently, improving productivity.



## FOCUS ON YOUR CORE BUSINESS

No more worrying about the absence and outdated knowledge of your internal support team. GCON4 helps to provide constant, efficient, reliable support and training so you could focus on your core business.



## IMPROVED SERVICE LEVELS

Gaining focus on your core business and effective deployment of resources helps to improve your service level to clients.



## STAY UPDATED

GCON4 helps to ensure that you are running on the latest version of Unit4 ERP.

# WHY CHOOSE GCON4



**UNIT4 ELITE  
PARTNER**



**MORE THAN 50  
YEARS OF  
ACCUMULATED  
EXPERIENCE**



**MULTI-LINGUAL:  
ENGLISH &  
SPANISH**



**GLOBAL  
IMPLEMENTATION  
PROJECTS &  
CLIENTS**



**PROVEN  
IMPLEMENTATION  
& SUPPORT  
METHODOLOGY**



**CREATOR OF DATA  
MANAGEMENT  
TOOL - GCON4 MFL  
(FOR UNIT4 ERP)  
AND GCON4  
ICONNECT (FOR  
UNIT4 ERPX)**

# Hear it from our clients



**"GCON4 had guided the institute to a successful go live within 6 months. They had gone the extra mile to understand our business processes and has the ability to harmonize conflicting interest by offering technical options and knowledge sharing based on previous implementation experiences."**

- Isaac Kihara, ICT Business Systems Coordinator,  
ILRI



**"The implementation of Unit4 Business World was a success.... CIAT was able to go live much earlier than planned because of the commitment of GCON4 who had gone the extra mile to understand the organizational processes and people during the implementation. GCON4 is among our trusted suppliers"**

- Mario Andres Velasquez, Project Manager, CIAT



**"We are happy to have invested in GCON4 MFL and can see real benefits as an organization in using this software. GCON4 is happy to help with any issues and has a rapid response time when any has been discovered. Also speaking to them you can see the passion for the product and hearing their Road Map for the future is very exciting with lots of possibilities."**

- Paul Nelson, ERP Implementation Consultant,  
Places for People

# Hear it from our clients from the Raven Intelligence platform



**"We found it very helpful that our partner collaborated with us and expanded our knowledge on how to use different aspects of ERP so that we would have the most effective implementation possible."**

- Project Manager, Europe, Professional Services

**"We are pleased to work with the great GCON4 team and UNIT4 ERP. We found several management solutions and had good results with the ERP implemented modules."**

- Project Manager, Europe, Nonprofit

**"The implementation was completed on-time and in agreement with both parties. All of our planned goals were met. We are very happy with how our implementation turned out."**

- Project Manager, Latin America, Nonprofit

**"GCON4 consultants are always available to help, explaining perfectly all the different possibilities while understanding the customer."**

- Project Manager, Global, Professional Services

**"GCON4 is a really good company, they are not expensive and their job is normally impeccable. They are organized, clear, kind and their technicians are real experts. They know a lot about Agresso and they perform really well."**

- Project Manager, Europe, Professional Services

**"GCON4 consultants have been very professional with us. They have demonstrated to be very careful with all details during the project (updates, patient with our coworkers, schedule, etc)."**

- Project Manager, Latin America, Nonprofit

# Consult Us

Contact us for any inquiries. We are happy to help you improve your business processes.

## Email

info@gcon4.com

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## Website

gcon4.com

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## Follow Us

